



CROSS - SECTOR INTERNSHIP PROGRAM

-Strengthening the link between theory and practice-



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"Cross - Sector Internship Program" is sponsored by the USAID Kosovo Private Enterprise Program, and implemented by WUS Austria

PROJECT OVERVIEW

Cross-sector (Business and Economics) Internship Program represents the continuation of a very successful implemented project: "The Pilot Business and Economics Internship Program". The project aims to provide Senior or Last Year University students with the opportunity to apply theoretical knowledge, gained during their studies, into practical employment experience. Additionally, apart from the students of the business and economics field, the target group is extended to the students of the Faculties of Law, Faculty of Civil Engineering and Architecture.

Further on, the internship project will help students to discover their major field of interest and clarify the specific job in which they would like to be employed. On the other hand, the internship will offer employers a preview of prospective candidates, but also could enable them concerning the job search after graduation.

The wider objective of the project is to contribute to the institutionalization of internships at the University of Prishtina, particularly at the faculties of Economics, Law and Civil Engineering & Architecture, by supporting the reforming process of the Higher Education Institutions of Kosova, as well as strengthening linkage between universities and economy, as one of the main objectives of the Bologna Process.



PROJECT OBJECTIVES AND OUTPUTS

Cross sector Internship Program aims to address the following specific objectives:

- Offering opportunity for students to apply theory into practice at their work place.
- Offering links between jobseekers and employers, as well as enabling institutions/companies for hiring and identifying future possible employers and leaders
- Increasing awareness for institutionalization of the internships at the University level, specifically at the Faculties of Economics, Law and Civil Engineering & Architecture.
- Providing students with different labor market skills
- Facilitating the links between students and the Municipality where they are coming from
- Ensuring the links with the Faculties of Economics, Law and Engineering with the public institutions and local companies



With the implementation of this project the following outputs are aimed to be achieved

- Internship positions were provided for the students from the Faculties of Economics, Law and Civil Engineering and Architecture, of the University of Prishtina.
- Organizing several trainings for interns with the aim of preparing them with the necessary skills which are needed in the labor market.
- Increasing awareness on institutionalization of internships through two seminars with the presence of different stakeholders
- Development of research papers by the interns
- Contribute to the employability aspect
- Creation of partnership agreements on internships among the Faculties of Law and Economics on one side, and the economy on the other side. These agreements will contribute to the Institutionalization of internships at the UP.



SELECTION PROCEDURE OF THE INTERNS

The interest of the student to apply and to be part of the program was very high. The total number of received application was 353:

- Economics = 168 applications
- Law = 138
- Civil Engineering & Architecture = 47

The pre-selection committee after reviewing the 353 applications received, prepared

the table of 116 short-listed applicants. The list of the pre-selected candidates was forwarded to the following institutions/companies/organizations that have interest to the host interns. Institutions/companies/organizations have had to select three candidates for an internship position. In total, there were 40 students selected to conduct the internship. In the list below, are shown the names of all selected student, faculty and the institution where they are placed.



1 Bashkim Preteni Law Ministry of Justice 2 Violeta Paci Law Ministry of Justice 3 Kada Dibrani Law Ministry of Justice 4 Fatmire Krasniqi Law Ministry of Justice 5 Malsore Halili Law Ministry of Justice 6 Petrit Nrecaj Law Ministry of Justice 7 Luljetë Sahiti Economics Municipality of Prishtina 8 Dodona Gashi Law Municipality of Prishtina	
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8 Dodona Gashi Law Municipality of Prighting	
bodona dasin Law Municipatity of Prishtina	
9 Granit Piraj Law Municipality of Prishtina	
10 Arta Krasniqi Civil Engineering and Architecture Municipality of Prishtina	
11 Besë Morina Civil Engineering and Architecture Municipality of Prishtina	
12 Bahtije Vllasaliu Civil Engineering and Architecture Municipality of Prishtina	
13 Albina Blakaj Civil Engineering and Architecture Municipality of Prishtina	
14 Mentor Gallapeni Civil Engineering and Architecture Municipality of Prizren	
15 Sead Haliti Civil Engineering and Architecture Municipality of Prizren	
16 Bujar Ahmeti Law Municipality of Prizren	
17 Zenel Qitaku Economics Municipality of Mitrovica	
18 Teuta Selmani Law Municipality of Mitrovica	
19 Ermal Begiraj Civil Engineering and Architecture CHF International	
20 Lavdim Rr. Fejza Economics Ministry of Economy and Finance	es
21 Besim Lezi Economics Ministry of Economy and Finance	es
22 Krenare Gërguri Economics Ministry of Economy and Finance	es
23 Arlinda Mustafa Economics Ministry of Economy and Finance	es
24 Valbonë S. Morina Economics Ministry of Economy and Finance	es
25 Dukagjin Zjaqa Economics Ministry of Economy and Finance	:es
26 Arijeta Sopi Economics Ministry of Energetics and Minin	3
27 Ndrec Musolli Economics Ministry of Energetics and Minin	3
28 Ardian Dedaj Economics Ministry of Energetics and Minin	ž
29 Petrit Dreshaj Law Ministry of Energetics and Minin	3
30 Ibadete Xhafa Law Ministry of Energetics and Minin	3
31 Arlind B. Rexhepi Economics Municipality of Gjilan	
32 Ardian Sejdiu Civil Engineering and Architecture Municipality of Gjilan	
33 Arta Gjikolli Law Municipality of Peja	
34 Bardha Ajeti Civil Engineering and Architecture Municipality of Peja	
35 Zana Baraku Law Municipality of Gjakova	
36 Ilir Leka Economics Municipality of Gjakova	
37 Nikollë Radi Economics Municipality of Gjakova	
38 Vildane Maloku Economics Kosova Chamber of Commerce	
39 Rina Sylafeta Economics Kosova Chamber of Commerce	
40 Gentiana Kurti Economics Kosova Chamber of Commerce	

INSTITUTIONS HOSTING THE INTERNS

The ministries, municipalities, companies and other organizations showed a high interest in hosting the interns.

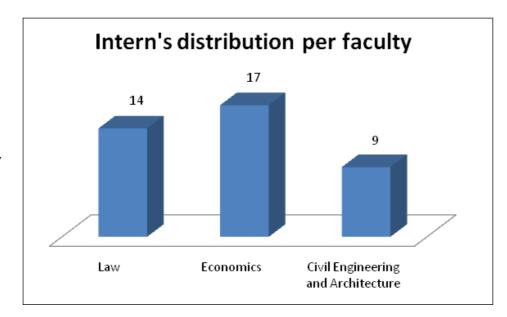
In the table below are shown the institutions hosting the interns, and the number of the internships they offered.

Institutions	Internships offered		
Ministry of Justice	6		
Ministry of Economy and Finance	6		
Kosova Chamber of Commerce	3		
Ministry of Energetic and Mining	5		
Municipality of Prishtina	7		
Municipality of Prizren	3		
Municipality of Gjakova	3		
Municipality of Peja	2		
Municipality of Gjilan	2		
Municipality of Mitrovica	2		
CHF International	1		

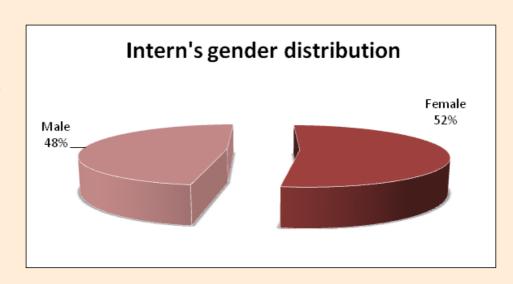


INTERNS' DISTRIBUTION PER FACULTY

The distribution of students from each Faculty is shown in the chart below. Faculty of Economics leads with the 17 students, whereas the Faculty of Law has the second place. On the other hand, 9 interns came from the Faculty of Civil Engineering and Architecture.



Specific attention was payed to the gender balance. As shown in the chart below, the number of the female interns is higher that male interns - 21, or 52% of the inters are female, whereas 19, or 48% are male.



PROFESSIONAL & ACADEMIC TRAININGS

Several soft skills trainings were organized by WUS Austria with the aim of preparing interns with necessary skills and knowledge which would help them to increase their performance during and after the internship period.

Orientation & Career Development Training

An orientation and career Development training was organized for 125 short-listed candidates. The training on "Career Development" was organized in three groups - each group consisting of 40-42 participants.

The main objectives of the training "Career Development", was to inform, teach and advise students about:

- Facilitate the decision of career choice
- Goal setting
- CV preparation
- "Icing the interview"
- The most frequent skills and knowledge demanded by employers.

In addition to this, the training aimed at preparing the candidates better for the interview round. Different institutions, municipalities, as well as private companies will choose for one available internship position to interview three candidates.

Beside this, the second orientation training was organized for 40 selected students. This training aimed to inform interns about their rights and obligations during the internship period, internship duration, filling in Agreement & Learning objectives, how to prepare weekly, monthly reports and times.

First Training Module: Academic & Business Writing and Presentation Skills

One-day training seminar was organized for forty interns in the following topics:

- "Academic and Business Writing" and
- "Presentation Skills".

The Academic and Business writing part of the training aimed to prepare interns for: academic essay writing; the process of writing in its different stages (planning, drafting, revising and proofreading); techniques of quotation and bibliography composition; writing academic papers; deeper techniques and skills for academic writing were explained also. Within the section

business writing the attention was focused on: writing effective business Emails; how to write formal and professional Emails, how to make a good first impression and how to avoid the undermining of excellent work or idea by poor communication.

The second part of the training, Presentation Skills, was focused on: identifying essential elements of an effective presentation; describing challenges and benefits of effective speaking skills; listing the elements of successful presentations and delineate types and methods of presentations.



Second Training Module: "Career Development", "Teamwork" and "Developing a Business Plan"

The second training module was focused on the following subjects:

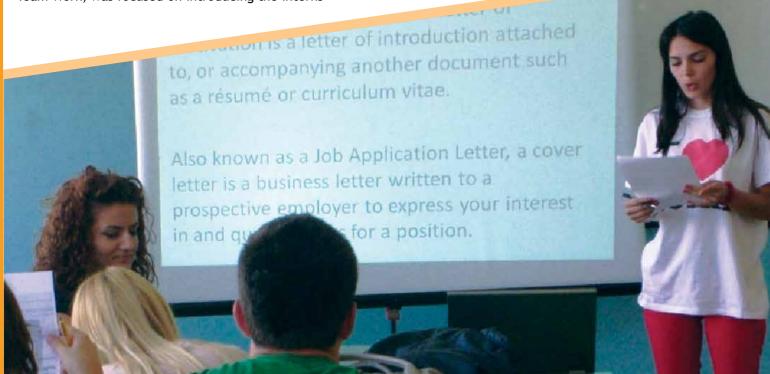
- "Career Development II";
- "Teamwork";
- "Developing a Business Plan".

The Career Development component of the training was focused on teaching students how to write an effective cover letter for job application. Additionally, participants were also introduced with the process of facilitating the decision-making of career choice; goal setting, CV preparation (including the interview) and presentation of the most frequent skills demanded by employers. Participants were divided into groups and each group had to prepare a cover letter and present it to the audience.

The purpose of the second component of the training, Team Work, was focused on introducing the interns

to strategies on how to build collaborative teams and work with them effectively. The training content addressed the following areas: Team organization; stages of team development and team building strategies and teamwork skills (e.g. communication, problem-solving, and resolution of conflict).

The third part of training, developing a Business Plan, aimed to stimulate and activate the entrepreneurial spirit with individuals who want to design and take up a new business concept to the market. This component of the training was focused on all facets of business plan development, including assessing the competitive environment, developing venture concepts and growth strategies, creating marketing approaches, building a cohesive management team, launching operations, and developing financial projections.



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