



Project:

BALKAN CASE CHALLENGE 2006

KOSOVA CASE CHALLENGE 2006

Date: **10th-12th March, 2006**
Subject: **Narrative report for ADA**

The **Kosova Case Challenge 2006** took place in Prishtina (Kosova) from March 10th – 12th, 2006. For the first time students from all over **Kosova** took part in this student case study competition. Most of the events were held in hotel Grand and the Technician Faculty at the University of Prishtina.

The Kosova Case Challenge is one of three sub competitions which are organized prior to the final Balkan Case Challenge 2005/06 competition where the winners of the sub competitions in B&H, SCG and Kosovo will participate together with the students from other countries in the region of SEE.

67 participants were divided into 4 competitions, a **Law Moot Court**, an **Information Communication Technologies**, a **Business Case Competition** and a political simulation, a **Model United Nations**.

The **Kosova Case Challenge 2006** was conducted entirely in English.

Sex	Business Case Competition	ICT Case Competition	Law Moot Court Competition	Model United Nations	Total
F	4	5	4	4	17
M	14	13	12	11	50
	18	18	16	15	67

Case Competition	#	Sex	
Business Case Competition	18	F	
		M	
Law Moot Court Competition	16	F	
		M	
Model United Nations	15	F	
		M	
Information Communication Technologies	18	F	
		M	
Total	67	F	17
		M	50
		67	

PROJECT OBJECTIVES

As proclaimed in the project proposal, the main objective of the **Kosova Case Challenge 2006** was to promote case study method and its advantages among the academic population (students and university staff) at the public and private university in Kosova.

By organizing local Kosova sub competition under the project Balkan Case Challenge 2005-06 this would be achieved. In addition to that, Kosova Case Challenge 2006 aimed at enhancing the cooperation between the universities and companies through providing internships for the winners of the sub competition. This would eventually contribute to the much needed development of the academic labor market in Kosova.

By promoting the modern teaching tools and the student mobility in Kosova, this project is aimed to be direct way for the promotion of Bologna Process.

ACHIEVEMENTS

According to the abovementioned objectives, it is a great pleasure for us to say that the **Kosova Case Challenge 2006** realized all of them and even more. The feedback we received from the participants and experts, involved in the **KCC 2006** showed us that we have successfully accomplished them. The aim of organizing sub competitions was to promote the benefits of the **BCC** project in the region. By having a **KCC** sub competition, this was possible since the organizing committee has promoted the project in public and private university of Kosova. The promotion material (posters and flyers) were distributed among the faculties and the meetings have been held with the professors at the above mentioned universities. The indicator of successful campaign is in the applications received. This year we had significant number of applications from both public and private university in Kosova.

By inviting even more students from all over Kosova, giving them an opportunity to apply their knowledge and to put their theory into practice the **KCC** had an even stronger impact on the higher education environment of Kosova. In this way we realized more then we have foreseen at the beginning of this sub competition.

PROJECT REALIZATION

An Organizing Committee has been established - consisting of project director and one coordinator - employed by the contracting institution (WUS). The preparation of the event went through five phases. These operational tasks were:

- FUNDRAISING
- PROMOTION AND PUBLIC RELATIONS
- CASE STUDY PREPARATION
- EVENT AND FACILITY MANAGEMENT
- REPORTING AND EVALUATION

Fundraising, November – March 2006

Fundraising and promotion activities started in November. Throughout many meetings and contacts which WUS Austria organized, the promotion of the BCC 2006 has been realized together with lobbying for the financial support from many potential cooperative partners.

Numerous meetings with previous partners of the BCC 2004 were held and also new companies/organizations/institutions have been contacted such as: private university "Dardania", "Raiffaisen Bank" Kosova branch, 'Iliria' private university, "Bonita", OSCE (Organisation for Security and Cooperation in Europe), 'Interex', local language school "Cambridge", "Elkos" a number one local company, "HIP petrol, GTZ (German Technical Cooperation), Intereminex, "Austrian Airlines", "Gorenje", Albi Comerc, KEDP
 The results of these meetings were very satisfactory.

The fundraising campaign was very successful and the results can be seen in many cooperative partners who supported the **Kosova Case Challenge 2006**, as well as many awards provided for the winners (internships at local and international companies and organizations, book vouchers, courses).

Partners of the **Kosova Case Challenge 2006** are:

Kosovo Education Center (KEC), German Technical Cooperation (GTZ), Banking and Payment Authority of Kosovo (BPK), American University in Kosovo (AUK), Kosovar Institute for Policy Research and Development (KIPRED), Ombudsperson Kosovo, American Bar Association Central European and Eurasian Law Initiative (ABA CEELI), Kosovo Law Center (KLC), Grand Hotel, The Cambridge School, Kosovo Foundation and Open Society (KFOS), Bonita, Libella.

Team: Blerta Shabani and But Dedaj.

Case study preparation, December - March 2006

Consisted of following activities: co-ordination of the Case Study Boards (company/ institution representatives and university professors), case creation, proof-reading, creating assessment sheets, organizing the application procedure (analyse the applications, organization of the selection panels, invitation of the selected participants and creating a waiting list), sending out pre-preparation materials to the participants, finding jury members, internships, scholarships and awards for the winners, run-off of the competition at the event (define the needs; set up the time sheets and care about smooth course of the entire competition), evaluation and post-event communication (between the winners and the organisations and companies which donate the awards).

The application period started in December 15th 2005 and lasted until 3rd of February, 2006. Approximately 100 students showed interest in the Kosova Case Challenge 2006 and 88 applied. The application forms and criteria's were available on our website.

After the application deadline the participants were chosen by different selection panels. These judge panels consisted of company/organization representatives, professors from the University of Prishtina and the case coordinators.

The selection criteria's were academic performance, (*awards, scholarships*), extracurricular activities (*jobs, civil society engagement, trainings*), proficiency in English, international/regional interests, leadership ability and will for teamwork.

The cases for all the simulations were prepared two month prior to the event and the case coordinators sent out the pre-ent preparation materials two weeks before the competition started.

Team: **Blerta Shabani** (KCC Coordinator), **Vegim Kraja** (LMC Case Coordinator), **Fatime Salihu** (MUN Case Coordinator), **Adelina Emimi** (BC Case Coordinator), **Adrian Pernoka** (ICT Case Coordinator)

Promotion and Public Relations, October - November 2006

The promotion campaign for KCC Challenge 2006 has been realized in two phases

1. Promotion during the application period (from 15/12/2005 to 03/02/2006)
(The aim was to provide information about the concept of Kosova Case Challenge and to motivate students to apply)

1. PROMOTION CAMPAIGN PHASE

- Media promotion campaign
(Radio stations, daily/weekly newspapers, magazines and internet)
- Distribution of promo- materials

MEDIA PROMOTION CAMPAIGN

TV and radio promotion was not able to realize because of the death of Kosova's president, Mr. Ibrahim Rugova. All the national TV and radio didn't transmit any program for two weeks from January 21st – February 6th 2006.

PROMOTION BY USING POSTERS, FLAYER AND LABELS

The posters and labels were put on information desks at the faculties, student unions, youth organizations and other relevant places. The flayers were also were distributed on faculties of public and private university in Kosova.

The total number of distributed promotion materials was 20 posters, 2000 flayers and 360 labels.

2. PROMOTION CAMPAIGN PHASE

The second promotion phase for Kosova Case Challenge was realized few days before and during the event. And it was covered from two national radios, Radio Blue Sky and Radio Kosova which have published the information about KCC opening and closing ceremony, as well as something about the winners and winning teams.

Responsible person: Blerta Shabani

Event and facility management, December - March 2006

In the frame of this task, the following activities were implemented: preparing the agendas, accommodation and food, hotel arrangements for all the participants, organizing committee, guests and judges, refunding the travel expenses), liaison between the organizing board and hotel, room arrangements and distribution, technical matters (including renting technical equipment - LCD projectors, microphones, speakers) arrangement of full board service (time, menu, staff), additional food and drink for our guests, the organizing committee and judges, social programs (opening and closing ceremonies- invitations for key note speakers and guests, renting technical equipment, buffet, hiring an interpreter), the farewell party (arrangements with Zebra Club), guest support during the event, organizing the help desk and facility management (welcome packages for the participants, judges, guests, the WUS Austria and WUS Kosova staff, the IT personnel, the volunteers, the facilitators and the press including name tags, promotional material). This also included hiring the volunteers and all the other needed human resources (the driver, the facilitators, the IT team..), coordination between the IT staff, logistics staff, the volunteers and the case coordinators during the event and also preparing the special thank presents.

Responsible person: **Blerta Shabani**

Finalization of Kosova Case Challenge 2006 and preparations for the BCC 2006

The Balkan Case Challenge underwent a significant transformation and expansion in the project year 2006. Thanks to the support of Federal Ministry for Foreign Affairs of Republic of Austria (BMaA), there were three sub competitions planned and organized in areas where WUS Austria has its local offices (B&H, SCG and Kosovo), prior to the final competition Balkan case Challenge 2005-06 which will be held in Vienna, May 28th – 2nd June 2006

Upon the completion of the above mentioned sub competitions, the finalization will go through following phases:

- distribution of the awards to the winners of each competition at the Kosova Case Challenge 2006;
- writing the reports (financial and narrative) for the partners;

- promotion and documentation of the Kosova Case Challenge 2006 (printing of the final report, preparation of the documentary and distribution of these materials to all parties involved in the project).

Preparations activities for the BCC 06 started in October, 2005. After the sub competitions are implemented, the application period for students from other countries in SEE will start. The selection panel took place in two phases: upon closing the application period for the SEE students (1st of March, 2006) and second panel was held after the deadline for the Austrian students (1st of April, 2006). The final Balkan Case Challenge 2006 will be held for the first time in Vienna and it will gather approximately 150 students from the region of Southeast Europe. At the final competition around 50 winners of the sub competition will join the selected participants from other countries. The same pattern will be used at the final competition, meaning that there will be four disciplines offered for participation (ICT Case Competition, LMC Competition, MUN Simulation and Business Case Competition).

The Balkan Case Challenge event was enriched by introducing for the first time this year the Job Fair/ Career Day for SEE. The Job Fair took place on 1 st of June at the Austrian Trade whereas around 30 Austrian companies presented themselves to the BCC participants for recruitment possibilities. The [Job Fair](#) has been organized in cooperation with the Austrian Trade.

The benchmarks of the achievements in BCC 2006 are: 800 applications received, 145 participants, 34 awarded winners, 40 partners of the BCC 2006, 30 companies present at the Job Fair.

BUSINESS CASE COMPETITION



The Business Case Competition of the Kosova Case Challenge 2006 upheld the promotion of the case study method, promoted team work, developed presentation skills and brought together top business/management/economics students from faculties of public and private university of Kosova. The case study for Business Case Challenge was created from Mustafë Kastrati, Expert for the Support of Economic Development and Employment at the German Technical Cooperation (GTZ).

Selection of Students

Roughly 24 students applied for this year's Business Case Competition, out of which 18 participants were selected. The applicants were selected by a selection board consisting of **But Dedaj** (Regional manager of WUS - Austria), **Blerta Shabani** (Coordinator of the Business Case Competition) **Mustafë Kastrati** (GTZ).

Capacity building

On Friday (March 10, 2006) an educational session was scheduled which all the participants of the Business Case Competition, Law Moot Court Competition, Model United Nations and ICT Competition attended. The aim of this presentation/session was to introduce the participants to the case study method, principles of team work, principles of effective presentation methods, hints and tips on how to efficiently use the required IT applications (mainly MS Power Point, and various search engines), as well as various other miscellaneous topics. The presentation was prepared and delivered by **Blerta Shabani** (Coordinator of the Business Case Competition). The presentation received positive feedback from the participants as it consisted of a unique blend of educational and fun elements.

LAW MOOT COURT COMPETITION



The Law Moot Court Competition was a traditional moot - i.e. simulated trial - competition, in which teams of students prepared oral pleadings with respect to a problem of International Law and presented their arguments in oral proceedings before the International Court of Justice. The object of this competition is to promote awareness of International Law, promote expertise in the practice of International Law, especially for students, provide practical experience preparing and arguing cases before the International Court of Justice, provide a forum for the discussion of questions of current legal issues in public international law.

Selection of Students

Roughly 18 students applied for this year's Law Moot Court Competition, out of the received applications 16 students were invited to Prishtina to participate in Kosova Case Challenge, Law Moot Court Competition. Participants were divided in 4 teams out of which 2 entered the Finals. The students had the possibility to choose their team members.

Case Study and pre-event materials

The case was dealing with the issue between two fictional countries Allegria and Amargura that has to do with the traffic of a young Allegrian girl Ana M. in the Amargura state. The case was created by Prof. Thomas Skouteris (Head of Judge Council), from Leiden University in Netherlands. Besides the case, one week prior to the event, students were also given a CD with materials useful for the preparation of the case.

Judge Council

The Judge Council consisted of 6 judges, all experts in the field of public international law. The members of Judge Council were: **Jetish Jashari** (ABA Ceeli), **Fatmir Kutllovci** (ABA Ceeli), **Gjylbehare Murati** (Ombudsperson), **Vedat Gashi** (Deputy of Kosova's Prime minister), **Melinda Gashi** (Kosova Educational Centre), **Nexhmi Rexhepi** (Law Faculty at the University of Prishtina) We wish to thank all of them for finding it in their time to participate and greatly contribute to the development of Law Moot Court practice in Kosova.

Course of the competition

Students prepared themselves for the competition from the moment they were informed that they have been accepted and during the entire course of the competition until the final simulations on Sunday.

The competition was divided into two rounds: Preliminary round on Saturday, March 11th, and Final round on Sunday, March 12th. Each team had two trials in the first round/day, in which they had the chance to plead both as Applicant and Respondent party. After their performances on Saturday, finalists for Sunday were chosen. There were two final trials on Sunday so that each of the two finalists can represent both sides of the case. The trials were held in the Technician Faculty at the University of Prishtina from 09:30 am until 13:00 with a 15 minute break between the two trials.

The winners were announced at the closing ceremony on Sunday at 20:00 and were awarded many valuable awards.

Finalists, Winners and Awards

Awards for LMC Competition were provided by **Ombudsperson** (two internship positions for the winners), **ABBA CEELI** (two internship positions for the winners), **Kosova Law Centre** (an internship for the winner and four book sets for the second place winners) and **European Commission** (for best speaker the book "Principles of Public International Law" by Malcolm Shaw).

The first team automatically qualified for the Balkan Case Challenge in May - June 2006.

The members of the first place team are: **Arbër Ponari** (internship at the ABBA CEELI), **Fisnik Salihu** (internship at Ombudsperson), **Kujtesa Nezaj** (internship at the Ombudsperson), **Kushtrim Tolaj** (internship at the Kosova Law Centre and a book set from the organization).

Members of the second team were: **Arianit Osmani** (book **Principles of Public International** given by the European Commission), **Mehmed Berisha** (book set from Kosova Law Centre), **Visar Hoxha** (book set from Kosova Law Centre) and **Nora Makolli** (book set from Kosova Law Centre).

The best speaker of the Law Moot Court Competition was **Arianit Osmani** who was awarded with an internship position at the ABBA CEELI.

MODEL UNITED NATIONS



Model United Nations (MUN) has a goal of deepening understanding about the United Nations, educating participants about world issues and promoting peace and the work of the United Nations through cooperation and diplomacy. The value of the Model UN experience for a student is based on what benefits a student can gain from participation, i.e. a unique knowledge of how the international system works. Model United Nations has the special capability to educate tomorrow's leaders and world citizens.

It is the sixth consecutive year that MUN has been organized as one of the competitions of Balkan Case Challenge. Strictly speaking, this was not exactly a competition, but a simulation of the United Nations Security Council.

Fifteen participants entered the conference, each representing one of 15 Council members. Five of these: China, France, the Russian Federation, the United Kingdom and the United States—are permanent members. The other ten non-permanent members (Algeria, Angola, Benin, Brazil, Chile, Germany, Pakistan, the Philippines, Romania and Spain) are elected by the General Assembly for two-year terms.

Prior to the simulation selected students were asked to do a thorough research on the assigned country, its background and all information relevant to the world of international affairs and prepare workable policy statements.

During the first day of Kosovo Case Challenge (March 10th, 2006) there was the MUN training session which included a comprehensive preparation of the students for rules and procedures, resolution drafting and, most importantly, background of the United Nations functions with a special emphasis on the UN Security Council. Throughout the weekend (March 11th and 12th, 2006) the participants, i.e. delegates were striving to solve the presented crisis in a peaceful manner using all their newly acquired diplomatic skills and techniques.

The topic of discussion was the hostility between Israel and Palestine. With a touch of fantasy and several, in reality potential, developments the issue grew into a real crisis. The delegates, in effect

ambassadors to the UN Security Council, sought solutions to the crisis from the perspective of their governments. In their endeavours, they were guided by Enver Hasani and Faris Hadrovic who presided over the simulation, supplied news, tips, and up-to-date information.

After hours of heated debate and deliberations, the Council members managed to come up with two substantially different resolutions, which were later split into four.

Even though none of the resolutions were passed, the students left with a sense of accomplishment and satisfaction that came partly from their conviction that they had authentically followed their countries' foreign policies, and partly from their sense of educational enrichment.

In the end, after hours of speaking, lobbying, negotiating, caucusing, and resolution writing it was time to select 5 delegates that stood out from the rest, in applying their skills in the Council. Unlike in other competitions, the selection was partly done by the secretariat (which included the President and Observers) and partly by the delegates themselves through voting. The only constraint was that one delegate could not win more than one category. The 5 selected winners will automatically be enlisted as participants in the Balkan Case Challenge 2005 which will be held in Vienna in May.

Finalists, Winners and Awards

- Best Delegate: **Nita Gojani** – China
- Best Prepared Delegate: **Krenar Gashi** – France
- Most Diplomatic Delegate: **Amela Bashevic** – Qatar
- Most Authentic Delegate: **Gëzim Visoka** – United Kingdom
- Best Speaker: **Sokol Ferizi** – United Republic of Tanzania
- (Two internship positions at the Kosovar Institute for Policy Research and Development – KIPRED)

ICT CASE COMPETITION



Before two years, organizing committee of Balkan Case Challenge decided to introduce **new discipline**, which will enable students especially interested in the fields of **Information Communication Technology** to implement theoretical knowledge gained during their studies in solving real life problems. The main objective of **ICT case** is promotion of introduction and improvement of **information systems in business environments**. The contest's core idea is presentation of optimal solutions for business processes' improvement through implementation of information systems. The competition uses **case study method**. The case is based upon real or imaginary, but possible, problem created in accordance with business process, as well as with existing information system of the Sponsor Company.

Participants

20 students from all over Kosovo from both public and private university applied for participation in **Kosovo Case Challenge** sub-competition, out of which **18 students** were selected to take part in this event. Selected students were, by their own preferences divided into three expertise subcategories: **Software Platforms**, **Hardware Platforms** and **WAN/LAN Infrastructures**. (Project problem was carried out by **three-member team** consisted of one representative from each of the three expertise subcategories.) Students were offered an opportunity to apply both **individually or in teams**, whereas those applying individually were also placed in teams. At the end of selection process, **six teams** were formed.

Case Study

The case was developed by **Seb Rodiqi**, IT expert from the Faculty of Electrical and Computer Engineering.

Competitors had to place themselves in the role of representatives of the leading **consulting company** in the field of ICT, engaged by **Power Corporation of Kosovo** to perform demand analysis and plan **how to establish the e - Learning facility for the Company** based on existing organization. As a result of their engagement, they had to provide following outputs:

Conceptual solution

They needed to develop a proposal from the organizational-logical point of view, in a form of general diagram of the future information system, followed by strong arguments, why is proposed solution the best choice for the client's needs.

Project assignments

In reference to proposed conceptual solution, they had to develop project assignment for each particular segment of the future information system. Each segment needed to be analyzed in details, in the manner of technology but not the brands, and presented with appropriate diagrams. Also, they needed to give strong arguments regarding functionalities of their proposal.

Organizational structure of the ICT department

In keeping with the proposal, competitors needed to offer a suggestion for organizational structure of the ICT department, in order to enable it for successful managing of the future system. This part included their suggestions for number and profile of employees, systematization of the working process etc.

Financial framework

On the basis of the proposed solution, contestants had to submit an overview of financial assets necessary for project's realization. Financial overview needed to be shown as a budget breakdown for each project assignment with the lump sum at the end as the estimation for the whole project.

Course of the competition

Seventy – two hours prior to final part of the competition, the case was be distributed among teams. After receiving the case, teams had an opportunity to receive **additional information** related to project problem, exclusively via case coordinator. Every new information received as a result of particular team's questions was distributed among all other teams. **Final part of the competition** considered encounter of team's members, **Q&A Session** between competitors and case creator and **24 hours** long conjoint preparation for presentation of the case study results. **Presentations** were held before the jury. The jury consisted of sponsor companies' representatives, experts from the field of ICT, as well as of the competition's organizers. Presentations lasted up to 20 minutes and were folowed by 10 minutes time reserved for questions of the jury.

The jury

The jury consisted of 5 members: **Seb Rodiqi** (professor at Faculty of Electrical and Computer Engineering in Prishtina), **Visar Jasiqi** (IPKO), **Eva Andrews** (Post Telecommunication of Kosovo) **Avni Rexhepi** (FIJK), **Edmond Beqiri** (Faculty of Applied Sciences in Business), **Faton Aliu** (IPKO)

Finalists, Winners and Awards

Awards for ICT Competition were provided by **American University in Kosova** (three trainings/courses for the winners from the ICT).

The winners and their prizes were:

1st place (automatic qualifications for the finals of Balkan Case Challenge in April 2005, three trainings/courses for the winners from the ICT): **Ardall Celina**, **Ermira Daka** and **Flamur Gogolli**.

2nd place: **Flamur Damoni**, **Driton Avdullahu** and **Zana Limani**.

SOCIAL PROGRAMS

OPENING CEREMONY



The opening ceremony took place at hotel Grand on Friday, March 10th 2006. The key note speakers were: Prof. Dr. **Fevzi Berisha** (Deputy minister for the Ministry of Education, Science and Technology in Kosovo), Prof. Dr. **Jahi Hoxha** (Chairman of Board at the University of Prishtina), Mr. **Arsim Aziri** (Austrian Development Agency), Ms. Nerimana Kadic (WUS – Austria, Office in Graz), Ms. Melinda Gashi (Representative of Kosova Educational Centre), Mr. Mustafe Kastrati (Representative of German Technical Cooperation) and Mr. **But Dedaj** (regional manager of WUS Austria in Kosovo). Opening ceremony was moderated by: Ms. **Blerta Shabani** (Kosova Case Challenge Coordinator).

CLOSING CEREMONY



The closing ceremony was held at hotel Grand on Sunday, March 12th 2006. The key note speakers were: But Dedaj (Regional Manager of WUS – Austria), Mustafë Kastrati (GTZ), Gjylbehare Murati (Ombudsperson), Eva Andrews (Post Telecommunication of Kosova) and Enver Hasani (Professor at the Law Faculty of the University of Prishtina). Ms. Blerta Shabani (Project Director of KCC) moderated the ceremony. During the ceremony, winners of the different case competitions were announced and awarded.

CLOSING PARTY

The farewell party for all the participants of the BCC was organized in Zebra Club on Sunday March 12th. Students, the organizing committee, judges and guests enjoyed this party until early morning hours. The participants checked out and left the hotel on Monday, March 13th 2006.

SERVICES

PRESENTATIONS AND LECTURES

On Sunday afternoon students had the opportunity to attend presentations of Kosova Educational Centre (KEC) and German Technical Cooperation (GTZ).

HELP DESK

The help desk was installed in the lobby of the Technical Faculty at the University of Prishtina, students were provided with all information and answers to their questions. The help desk was used to handout the welcome packages to the students and guests on their arrival at the hotel. Besides that students had one computer.

DOCUMENTATION

The event has been documented with pictures, a promotional program and a radio program. Also refer to our web site www.bcchallenge.com

ORGANIZATION

The organization of the entire project was implemented by Ms. **Blerta Shabani** (Kosova Challenge Coordinator) and supervised by Mr. **But Dedaj** (Regional Manager of WUS Austria in Kosova). The further organizational committee was composed by **Vegim Kraja** (LMC Case Coordinator), **Fatime Salihu** (MUN Case Coordinator), **Adelina Emini** (BC Case Coordinator) and **Adrian Pernoka** (ICT Case Coordinator).